E-commerce, Retail & Distribution

TMA helps commerce businesses modernize platforms, integrate systems, and unlock new capabilities through AI, data, and automation.

20+ years
of experience

Client from
Australia, USA, UK, Japan, Korea, Singapore, Malaysia, Vietnam

Existing commerce Ecosystem

- E-commerce
- POS
- ERP
- CRM / CDP
- OMS
- WMS / IMS
- Logistics
- Payments

TMA-Enabled commerce transformation

CONNECT Connected & trusted commerce data	API & system Integration	Unified Commerce data
	Real-time Synchronization	Security & Governance
PREDICT AI & predictive intelligence	Demand Forecasting	Customer Intelligence
	Pricing & promotion Optimization	Ai-ready Product data
ORCHESTRATE Workflow & agent orchestration	Workflow Automation	AI agents & Tool integration
	Business rules & Approvals	Continuous Monitoring

Commerce opportunities & Use cases

Connected Commerce	Real-time stock across channels
	Lot & expiry tracking with recall
	Unified commerce data
AI-Enabled Commerce	Demand forecasting
	Agent-ready catalog & GEO
	MCP gateway & AI evaluation
Agentic Commerce	AI shopping & checkout agent
	Proactive replenishment agent
	B2B buying agent
	Post-purchase agent

Areas of expertise

- AI & data intelligence
- Digital commerce & omnichannel
- Order & inventory management
- Retail & store operations
- Pricing, promotion & loyalty
- Product & catalog management
- Warehouse, fulfillment & logistics
- Enterprise integration & modernization

Sample projects



Mobile e-commerce platform

A Korean online marketplace



3D visualization & customization

An Asian furniture retailer



Sales & distribution platform

A US school furniture supplier



Retail data warehouse & analytics

A Vietnamese retail chain

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